

\* Denotes a required field

Email Form to: [EI-DCS.ProviderRelations@tn.gov](mailto:EI-DCS.ProviderRelations@tn.gov)

<b>Employee Type:</b>		<b>New User:</b> <input type="checkbox"/>		<b>Terminate Access:</b> <input type="checkbox"/>		<b>Change Access:</b> <input type="checkbox"/>	
*Agency Corporate Name (Primary Contractor):							
Gender:		Male: <input type="checkbox"/> Female: <input type="checkbox"/>		EN Number: (if available):		*SSN:	
*User First Name:				* User Last Name:			
*User Middle Initial:				Title:			
*Telephone Number:				*Email			
TFACTS Supervisor Name				TFACTS Supervisor's Telephone Number:			
<b>If Requesting TFACTS Supervisor Access:</b> Will the user need to receive automatic case assignments in TFACTS to assign to others? Yes <input type="checkbox"/> No <input type="checkbox"/>							
<b>Indicate Access Requested</b>							
<input type="checkbox"/>	<b>Basic Private Provider Access:</b> This is the most basic TFACTS access that provider staff can have. All provider staff requesting Basic Private Provider access to TFACTS will have the ability to view and enter Case Recordings and Provider Monthly Summaries. This access also provides the ability to read/view cases assigned to the provider user and select/view resources within their Organization. <b>Training:</b> TFACTS Case Recordings						
<input type="checkbox"/>	<b>Private Provider Case Management Access:</b> Any private provider staff granted this security will have the Basic Access and the ability to enter/add/create case recordings. <b>Training:</b> TFACTS Case Recordings, Juvenile Justice Evidence-Based Service Sessions						
<input type="checkbox"/>	<b>Private Provider Case Management Supervisor Access:</b> This security allows the provider user to assign work items to provider staff within the provider user's organization. This security user group also allows the private provider user to approve work items submitted to them. <b>Training:</b> TFACTS Case Management for Supervisors, TFACTS Case Recordings						
<input type="checkbox"/>	<b>Private Provider Incident Reports READ ONLY Access:</b> This security access allows private provider staff to read/view Incident Reports for their organization, but not create incident reports. <b>Training:</b> Incident Reporting for Providers						
<input type="checkbox"/>	<b>Private Provider Incident Reports Access:</b> This security type allows private provider agency staff access to TFACTS for reporting incidents. The staff will have the ability to identify the child in TFACTS and submit an incident report based on the location of the child. <b>Training:</b> Incident Reporting for Providers						
<input type="checkbox"/>	<b>Private Provider Billing Access:</b> This security allows private provider staff access to provider billing/payment functions.						
<input type="checkbox"/>	<b>Private Provider Foster Home Access:</b> This type of security allows for the management of private provider foster homes. This access type will allow for read/write access and the completion of the home study. <b>Training:</b> TFACTS Foster Home Application, Assigning Foster Homes, Scanning into TFACTS						
<input type="checkbox"/>	<b>Private Provider Foster Home Supervisor Access:</b> This security allows for the management of private provider foster homes. This access type will allow for read/write access and the completion of the home study. Additionally, this access provides the ability to assign foster homes to provider staff and to approve work items submitted to the supervisor. <b>Training:</b> TFACTS Foster Home Application, Assigning Foster Homes, Scanning into TFACTS						
<input type="checkbox"/>	<b>Private Provider Case Services Access:</b> This type of security allows private providers to establish IL Eligibility records for youth receiving Transitional Living Services and record services rendered. <b>Training:</b> TFACTS Case Recordings, TFACTS Case Assignment for Workers, Evidence-Based Service Sessions (JJ)						
<input type="checkbox"/>	<b>Private Provider Case Services Supervisor Access:</b> This type of security allows private provider supervisors to approve IL Program Eligibility, Service Referrals and maintain, review, and approve case services. <b>Training:</b> TFACTS Case Assignment for Supervisors, TFACTS Case Recordings						
<input type="checkbox"/>	<b>Private Provider Relative Caregiver Worker:</b> This type of security allows relative caregiver workers to access non-custodial cases assigned to their organization.						
<input type="checkbox"/>	<b>Contract Extension of Foster Care/IL Access:</b> This security is used exclusively for those private provider staff who are performing Case Management services for the Extension of Foster Care/IL population of youth/young adults.						
<input type="checkbox"/>	<b>Contract Provider Case Management:</b> This security is used exclusively for those private provider staff who are performing Prevention, Diversion and Custodial Case Management services per the Delegated Purchase Authority (DPA) agreement with DCS. This security will also provide the ability to view and upload documents in TFACTS.						
<input type="checkbox"/>	<b>Contract Provider Case Management Supervisor:</b> This security is used exclusively for those private provider staff who are performing Prevention, Diversion, and Custodial Case Management services per the Delegated Purchase Authority (DPA) agreement with DCS. Additionally, this access allows supervision of staff, assignment rights and ability to approve work items. This security will also provide the ability to view and upload documents in TFACTS.						
<input type="checkbox"/>	<b>Contract Provider Adoption Access:</b> This security is used for contract provider case management staff who are performing case management and adoption specific services to include creating adoption cases and TFACTS subsidy records. This security will also provide the ability to view and upload documents in TFACTS.						
<input type="checkbox"/>	<b>Contract Provider Supervisor Adoption Access:</b> The access associated with this role is used for contract provider case management supervisor who are approving tasks associated with closing and restricting adoption cases. This security will also provide the ability to view and upload documents in TFACTS.						
<input type="checkbox"/>	<b>Contract Provider Document Storage Access:</b> The access associated with this role is to allow view and upload of documents in TFACTS.						

Check the "Forms" Webpage for the current version and disregard previous versions. This form may not be altered without prior approval.

Distribution: Original: DCS Provider Relations and Private Providers

RDA SW12

Copies: Employee Personnel File



<input type="checkbox"/>	<b>Relative Caregiver Billing</b> – This type of security allows specific contracted Relative Caregiver Program staff to “Invoice” DCS for the RCP service Episodes Training: Relative Caregiver Phase 2 training video provided by TFACTS training unit.
<input type="checkbox"/>	<b>Relative Caregiver Override Worker</b> – This type of security allows specific RCP workers to Override an eligibility determination as it pertains to Stipends. This should be granted for Supervisory RCP staff only.
<input type="checkbox"/>	<b>Relative Caregiver Worker</b> – This type of security allows Relative Caregiver Program workers access to enter and document Relative Caregiver Episodes as it relates to Policy 14.30 and T. C. A. § 37-2-422 <b>Training:</b> Relative Caregiver Phase 2 training video provided by TFACTS training unit.

TFACTS training is **required** and can be requested by contacting a TFACTS trainer here:

<https://www.tn.gov/dcs/for-providers/tfacts-and-training/tfacts-help-documents.html>

**For Terminations Only**

<b>Terminated User Name</b>		<b>Terminated User EN Number</b>	
<b>User Accepting Terminated User's Caseload</b>		<b>Accepting User EN Number</b>	

**The signature at the bottom of this form certifies the delivery and completion of the training identified for each security access requested. A copy of this request must be maintained in the personnel file of the appropriate staff.**

<i>Agency Staff's Signature</i>	<i>Agency Staff's Written Name</i>	<i>Date</i>
<i>Agency Executive Director's Signature</i>	<i>Agency Executive Director's Written Name</i>	<i>Date</i>