



Storyboard

Evidence Based Services

The Family First Prevention Services Act (FFPSA) defines its population of non-custodial children/youth as those who meet the criteria for IV-E Candidacy (imminent risk of custody) AND who receive at least one Evidence-based service as part of DCS' intervention.

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Summary of Families First Evidence Based Prevention Services

Evidence-based practice involves identifying, assessing, and implementing strategies that are supported by scientific research. Evidence-based practices refer to the integration of the best available research evidence with the child welfare practice expertise in the context of child and family characteristics, culture, and preferences. Evidence-supported interventions are well-defined practices, programs, services, or policies that have been shown, through rigorous evaluation, to improve outcomes for children and families in comparison to one or more alternatives.

DCS has identified five (5) Evidence-Based services that have been rated by the Families First Prevention Services Act (FFPSA) Clearinghouse as Support to Well-Supported that will be used to start the implementation of the FFPSA Prevention Services Plan in July 2021. These services include:

1. Multi-systemic Therapy
2. HomeBuilders
3. Parent/Child Interactive Therapy
4. Youth Villages (YV) Intercept
5. Motivational Interviewing – there is a separate Storyboard for Motivational Interviewing

This project provides the means to identify children/youth at risk of entering state custody, and to document and track the Evidence-Based services provided for Non-custodial children and youth, their parents or caregiver, or for a pregnant or parenting youth in state custody.

Evidence-Based services provided or recommended for a child/youth, their parent or caregiver, or to a pregnant/parent youth by DCS or Provider workers must be included on the child/youth's Non-Custodial Permanency Plan.

Each of the Evidence Based services, except for Motivational Interviewing, will be accessed by entering a Case Service request for the child/youth. When one of the Evidence-Based Services is requested for a child/youth the **Need Information** field must be completed. The Need which is linked to the Evidence Based service must then be included on the youth's Non-Custodial Permanency Plan.

Step 1: Entering a Case Service Request for an Evidence Based Service

The process for entry of Evidence Based Services is the same as described in the *Case Services Storyboard* except that Evidence Based services are required to be linked to an existing Need to be submitted for approval.

1. **Service Group/Category** –choose **Non-Custodial Services/FFPSA Evidence Based** for Evidence Based Services
2. **Type** – select one of the following Evidence Based Services:
 - a. Home Builders
 - b. Intercept YV
 - c. Multi-Systemic Therapy,
 - d. Parent/Child Interaction Therapy

3. **Link Resource**

- a. **Resource Type** - Non-DCS
- b. **Service Group/Category** – defaults to the information entered on the **Service Information** screen
- c. **Service Description** – select from drop-down
- d. **Service Type** – defaults to the information entered on the **Service Information** screen
- e. Click **Additional Search Criteria** – click **Search** without entering Search Criteria to return available Resource Providers for this service, or enter one of the following:
 - i. **Resource ID** – enter, if known
 - ii. **Resource Name** – enter the name of the Resource Provider or
 - iii. **Member First Name** – do not use
 - iv. **Member Last Name** – do not use

4. Click the **select** link corresponding to the Resource Provider, the **Service Information** page will display.

5. Enter **Begin Date**

The screenshot shows the 'Service Information' form in the TFACTS system. The form is divided into several sections: Case Header, Service Information, Service Record Date, Service Group/Category, Type, Status, Begin Date, End Date, Expected Service End Date, Resource Parent, Resource Information, and Need Information. The 'Type' dropdown menu is open, showing options like 'HomeBuilders', 'Intercept YV', 'Multi-Systemic Therapy', and 'Parent/Child Interaction Therapy'. The 'Need Information' section has a 'Select Need' button.

Note: **Need Information** is a new field and it is required for the Evidence Based services. **The Need selected to be added to the Service Request must be added on the child’s CFTM that will generate a Permanency Plan so make sure to document which Need was selected.**

- 6. Click **Select Need**, the child/youth’s current Needs will display
- 7. Click to highlight the Need the Case Service is intended to address
- 8. Click **Choose**
- 9. Click **Apply**
- 10. Click **Approval** to route the Case Service for approval

Case > Workload > Case Services

Service Information

Case Header
Case ID: 8733 **Case Name:** , Tracey **Case Status:** Open **Organization:** Upper Cumberland Region

Service Information
Organization: DCS Central Office
Case Member Name: , Darrell **DOB:** 03/26/2005

Service Record Date: * 06/01/2021
Service Group/Category: * Non Custodial Services/FFPSA Evidence-Based
Type: * Multi-Systemic Therapy
Status: * Planned
Begin Date: 06/01/2021 **Expected Service End Date:**
End Date:

Resource Parent

Resource Information

Resource	Primary Address	Service Description
select Youth Villages - EFC Case Mgmt & Case Mgmt	3320 BROTHER MEMPHIS TN 38133-8950	Multi-Systemic Therapy (Evidence-Based) unlink

[Link Resource](#) [Approval](#)

Need Information

Category	Begin Date	Original Description
Other Behaviors	04/21/2021	Darrell is reported to be an unruly child and his parents filed an unruly petition against him. Darrell is on suspended commitment with the Court.

[Select Need](#)

[Apply](#) [Save](#) [Cancel](#)

HOME | [HELP & TRAINING](#) | [PRIVACY & SECURITY](#) | [/case/case_service_information.jsn](#) cm04_s03_service_information_individual SIT31 version t1_famfirst (06-20-2021 11:30 PM)

Step 2: Selecting Linked Need on the CFTM that Generates a Permanency Plan

The **Need** which was linked to the Evidence Based Case Service Request must be selected to be included on the CFTM that generates the youth's Permanency Plan. These are the steps to use when working with a Need linked to an Evidence Based Service:

1. To include the **Need** on the CFMT/Permanency Plan the Need must have a (changed) status. The **Need Review** card may be updated, but it is not required if the Need is one that was generated from an Assessment. One, or more, **Action Steps** may be added or updated.
2. The **Update** narrative for the **Service Action Step** attached to the **Need** linked by an Evidence Based Service will be disabled and will not allow narrative to be entered. This is necessary so that the Service Action Step narrative continues to display the auto-generated narrative indicating it is an Evidence Based service.
3. These are the auto generated narratives for the various Evidence Based Services:
 - a. **Multi-Systemic Therapy (MST)** - *The primary goals of MST are to decrease youth criminal behavior and out-of-home placements. Critical features of MST include: (a) integration of empirically based treatment approaches to address a comprehensive range of risk factors across family, peer, school, and community contexts; (b) promotion of behavior change in the youth's natural environment, with the overriding goal of empowering caregivers; and (c) rigorous quality assurance mechanisms that focus on achieving outcomes through maintaining treatment fidelity and developing strategies to overcome barriers to behavior change.*
 - b. **Homebuilders** - *This service is needed for Families with children (birth to 18) at imminent risk of placement into, or needing intensive services to return from, foster care, group or residential treatment, psychiatric hospitals, or juvenile justice facilities.*

- c. **Parent/Child Interaction Therapy (PCIT)** - *This service focuses on decreasing externalizing child behavior problems (e.g., defiance, aggression), increasing child social skills and cooperation, and improving the parent-child attachment relationship. It teaches parents traditional play-therapy skills to use as social reinforcers of positive child behavior and traditional behavior management skills to decrease negative child behavior. Parents are taught and practice these skills with their child in a playroom while coached by a therapist.*
- d. **Intercept YV** - *This service is an integrated, intensive in-home parenting skills program used to safely prevent children from entering out-of-home care or to reunify them with family as quickly as possible if a period of out-of-home care is necessary (this includes, but is not limited to, foster care, residential treatment, or group home settings). Intercept is appropriate for children ranging in age from birth to 18, with services lasting four to nine months (typically, four to six months for prevention or six to nine months for reunification).*

You have completed this storyboard.