# Administrative Policies and Procedures: 16.38

## Subject:
Face-to-Face Visitation with Dependent and Neglected and Unruly Children in DCS Custody

## Authority:

## Standards:
DCS Practice Model Standards – 6-509C, 6-513C, 7-200A, 12-102, and 12-201

## Application:
This policy applies to all DCS Employees/Contract Providers.

## Policy Statement:
All children in the custody of DCS with an adjudication of dependent and neglected or unruly and those with Interstate Compact on the Placement of Children (ICPC) involvement shall be visited and seen face-to-face on a regular basis. However, DCS supervisory discretion is permissible in special circumstances when the child’s and family’s unique situation warrants it.

## Purpose:
To establish standards for face-to-face visits between the child, family, and social service workers involved.

## Procedures:

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<tr>
<th>A. Outcomes and Frequency for Face-to-Face Visits</th>
<th>All face-to-face visitation is to be made in accordance with the Visitation Protocol.</th>
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<tr>
<th>B. General Guidelines for Face-to-Face Visits</th>
<th>1. Face-to-face visits with children are made through a mix of home, placement, school, community, daycare and office visits and are consistent with the child’s safety needs. In most cases visits with children at school should be associated with prescheduled meetings. School should not be a common visitation environment.</th>
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| 2. If the child is placed in a DCS foster home, visits between the Family Service Worker (FSW) and the child occur in the child’s placement monthly. If the child is placed in a contract agency foster home or congregate care setting, visits between the FSW and child occur in the child’s placement quarterly. |
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| 3. Face-to-face visits between the FSW and the child must include a private conversation with each custodial child, out of the presence of the foster parent or other caregiver. Exceptions may be made in cases of visitation with infants. |
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| 4. A visit in which the FSW/contract provider worker sees the child, caretaker and/or Birth Parent/Guardian satisfies the visitation requirement for each, provided that individual meetings occur with all parties. |
5. An unsuccessful visit (no one is home) does not satisfy the requirement for visitation.
6. Denial of visitation is not used to manage behavior, however, modifications in the visitation plan may be therapeutically necessary.
7. All visitation plans must comply with any applicable court orders.
8. The face-to-face visits should include individual and private conversation with each custodial child, age permitting.

### C. Documentation of Supervision of Children

1. All case contacts and activities described in this policy is documented in case recordings, in compliance with DCS Policy 31.14, *Case Recordings for Foster Care, Adoption Services and Juvenile Justice Cases*.
2. Face to face contacts are recorded in the current child welfare information system.
3. Private meetings between the FSW and the child, outside of the presence of the parent or foster parent/caretaker, is specifically documented.
4. Contract providers must follow the guidelines established in the *Provider Policy Manual* regarding documentation and submission of visits.
5. Supervision of children placed in Tennessee under the auspices of Interstate Compact on the Placement of Children (ICPC) will be in accordance with this policy and will be documented in TFACTS and on *CS-0430, Quarterly Progress Report on Children in State Custody* (Refer to *ICPC Practices and Procedures Manual*).

### D. Data Systems Documentation

1. Placement information for children/youth in DCS custody is entered into the current child welfare information system according to best practice and in a timeframe that allows for the needs of the child/youth being placed. This includes: disruptions, move toward permanency, to a lower level placement or change in foster home.
2. Events not documented elsewhere in the current child welfare information system or needing fuller explanation are entered into Case Recordings which are recorded and completed within thirty (30) days of date of occurrence.

### Forms:

*CS-0430, Quarterly Progress Report on Children State Custody*

### Collateral documents:

*The Interstate Compact on The Placement Of Children Practices and Procedural Manual*

*Provider Policy Manual*

*Visitation Protocol*

### Glossary:

<table>
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<tr>
<th>Term</th>
<th>Definition</th>
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<tr>
<td><strong>Contract Provider Worker:</strong></td>
<td>Any employee of an Agency that has been contracted by the Department of Children’s Services to provide Case Management services and functions in the role as a DCS Family Service Worker.</td>
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